

# Washington County Department of Job and Family Services 2013 Annual Report

*Committed to Success*



*Here for You*

*With Care and Support*



## Message from the Director



As you can see Washington County DJFS plays an integral part in services to the citizens of our county. Simply put, we provide help to individuals and families who find themselves in difficult situations brought on by a lack of resources or a sudden change in their circumstances. We are the county agency responsible for basic financial, medical, and social services. It is our mission to provide quality services to help strengthen families and individuals to become self-sufficient.

Our case management staff is one of the best in the state of Ohio. Washington County is a statewide leader in payment accuracy, application timeliness, and work participation placement. Through enhanced web site development and over the internet, Washington County residents can inquire about and apply for many of the programs we offer.

Everyone deserves to live in a safe home free from abuse, neglect, and financial exploitation. Through community referrals our Social Work staff investigate potential unsafe situations and take appropriate actions designed to protect our elderly population.

We touch a lot of lives in our community and take great pride in the work we do. In these hard economic times our budget has been cut and our work load has increased but we remain committed to serve the deserving citizens of Washington County.

Thank you for taking the time to read the Washington County Department of Job & Family Services 2013 Annual Report.

*Tom Ballengee, Director*  
Washington County DJFS

## Mission

Striving to meet the needs of all Washington County residents by providing essential, life sustaining services with dignity and compassion.

## Our Office Location

1115 Gilman Avenue  
Marietta, Ohio 45750

Phone: (740) 373-5513  
Fax: (740) 373-9771

Website: [www.wcdjfs.org](http://www.wcdjfs.org)

## Washington County Statistics

Population, (2013)	<b>61,310</b>
High school graduates, % of persons age 25+, (2012)	<b>89.1%</b>
Bachelor's degree or higher, % of persons age 25+, (2012)	<b>15.9%</b>
Labor Force (2013)	<b>31,300</b>
Unemployment (2013)	<b>2,100</b>
Unemployment % Rate (2013)	<b>6.7%</b>
Households, (2012)	<b>24,975</b>
Persons per household, (2012)	<b>2.4</b>
Median household income, (2012)	<b>\$43,829</b>
Per capita income, (2011)	<b>\$32,225</b>
Persons income below poverty level, percent (2012)	<b>15.6%</b>
Number of Medicaid eligible persons, (2010)	<b>12,059</b>
Total persons that received Food Assistance (Unduplicated), (2013)	<b>11,726</b>
Percent of population that received Food Assistance, (2013)	<b>19.1%</b>

## Washington County Expenditures

Disability Assistance (Aged, Blind, Disabled)	<b>\$76,692.00</b>
Food Assistance Program	<b>\$12,010,839.00</b>
Medicaid	<b>\$79,691,302.53</b>
Non-Emergency Transportation (NET)	<b>\$284,016.45</b>
Prevention, Retention & Contingency (PRC)	<b>\$633,159.69</b>
TANF & Title XX Funded Programs	<b>\$161,547.69</b>
Year Ending December 31, 2013	<b>\$92,857,827.36</b>

# Programs Provided/Supported By Washington County Department of Job and Family Services

## **Adult Protective Services (APS)**

Referrals are taken from anyone having reasonable cause to believe an adult, age 60 years or older, is being abused, neglected or exploited. The intent is to assist adults who are in danger of harm, unable to protect themselves and have no one else able to assist them. The Social Services Unit investigated 171 APS cases, 75 in need of protective services, and 27 deemed emergencies.

## **Child Care Assistance**

Washington County parents/guardians who are working or in school may be eligible to receive help to pay for child care with a certified provider. The agency can complete certifications on individuals who wish to provide child care in their own home. For more information on eligibility requirements and certification requirements please contact the Social Services Unit at (740) 373-5513. This program provided assistance to 361 children.

## **Chore Program**

Provides homemaker and home health aide services to clients at least 60 years of age or disabled. Total funding for this program was \$77,913.59 with a total of 65 clients received chore services this year.

## **Disability Assistance (DA)**

Provides cash and/or medical assistance to disabled individuals not eligible for other cash/medical assistance.

## **Disability Determination Unit (DDU)**

Provides medical benefits for disabled clients while going through the application for Social Security.

## **Food Assistance Program (Ohio Direction Card)**

Food Assistance benefits can be used to buy food or food products intended for human consumption. In Ohio, Food Assistance is issued through the Ohio Direction Card which is an electronic benefits debit card.

## **Emergency Disaster Preparedness Kit**

The agency purchases Red Cross disaster kits that will provide 1 to 2 persons with the most necessary items, excluding medications needed during a mini disaster, lasting 2-3 days. Services were available to Washington county residents, 60 years of age or older with monthly income under 200% of the FPL.

## **Emergency Response Telephone Systems**

The agency purchased 100 telephone systems that enable individuals to have an emergency response system without a monthly fee. The systems were placed in the person's home and programmed with contact phone numbers. Services were made available to Washington County residents, 60 years of age or older with monthly income under 200% of the FPL.

## **Gas Cards**

Provides gas cards, not to exceed a value of \$100.00, per qualified time, to eligible households that receive food assistance in Washington County and have earned income from an adult who utilizes a car to get to and from work.

## **Healthchek**

A group of prevention and treatment services through Medicaid, for children up to the age of 19, to get or stay healthy.

## **Medicaid**

Health care coverage for certain low-income and medically vulnerable people. Medicaid programs include coverage for: families, children, and pregnant women; aged, blind, and people with disabilities; women with breast/ cervical cancer; and Institutional Care.

## **Medicare Premium Assistance Program**

Assist Medicare recipients with limited income and assets by paying the cost of Medicare premiums, deductibles, and coinsurance.

## **Non-Emergency Transportation (NET)**

Transportation is available for Medicaid recipients to attend medical appointments. Referrals are available for transportation to medical appointments outside of Washington County when medical services are not available within the county. NET services were provided to 772 clients, totaling \$284,016.45 and were administered by Washington-Morgan County Community Action.

## **Nursing Grant-In-Aid Program**

Ohio Tuition Trust Authority credits are available to be used to offset the cost of tuition for very specific and identified programs that benefit the county (ie. nursing, radiology or physical therapy program).

## **Ohio Works First (OWF) Program**

OWF is a time-limited (36 month's lifetime limit) cash assistance program for household with dependent children. The major goal of OWF is to help participants move toward self-sufficiency.

## **Prevention, Retention, and Contingency (PRC) Program**

A group of emergency and short-term assistance programs to help families with dependent children or a pregnant woman present in the household. The need should be emergent, unforeseeable, and unavoidable. The assistance may be necessary for health, safety, and well-being of the family, to prevent them from coming onto Ohio Works First, or to help gain or retain employment.

## **School Clothes Program**

Provides school clothes and shoes for Medicaid eligible children in Washington County who attend school outside of their home and are in grades K-12. Total funding for this program was \$396,495.00 which served 2,403 children.

## **Summer Youth Employment Program**

Provided wage subsidies for low income youths in Washington County. Total funding for this program was \$413,227.82 which served 155 youths.

## **Work Experience Program (WEP)**

Provides an opportunity for individuals receiving Ohio Works First or Food Assistance benefits to acquire valuable training, skill development, work experience, and possible job placement. Participants are placed in job settings with community employers for a set number of hours a month, depending on their type of assistance. They are not paid wages, but receive public assistance during the time of their work experience.

## Contract Service Providers

American Red Cross

Marietta City Health Department

Ohio Tuition Trust Authority

O'Neill Senior Center

Par Mar

RSVP Senior Wheels Program

WASCO

Washington County Career Center

Washington County Child Support Enforcement Agency

Washington-Morgan County Community Action

Washington State Community College

# Washington County Commissioners

Tim Irvine - Ron Feathers - David White

## Washington County Department of Job and Family Services Staff

(Our agency is made up of 44 employees)

Income Maintenance	Administration
Candy Nelson - IM Supervisor II	Thomas Ballengee - Director
Chris Buchanan - IM Supervisor I	Jesse Dye - MIS Specialist
Judy Rutherford - IM Supervisor I	
Vickie Watson - IM Supervisor I	Clerical
Mashellida Gibbs – Investigator	Dawn Lucas - Office Manager
Michelle Brown - E/R Specialist II	Debi Humphries - Clerical Specialist
Julie Glover - E/R Specialist II	Jessica Beaver - Unit Support Worker
Mary Lou Griffin - E/R Specialist II	Monica Caltrider - Unit Support Worker
Connie Grimm - Unit Support Worker	Cindy Martin – Unit Support Worker
Kerry Grimm – E/R Specialist I	Autumn Green - Unit Support Worker
Matt Joy - E/R Specialist II	Laura Tornes - Unit Support Worker
Monique Kildow - E/R Specialist II	Leslie Vandine - Unit Support Worker
Peggy McElfresh - E/R Specialist II	
Sherri Nolen - E/R Specialist II	Fiscal
Kendra Landaker – E/R Specialist I	Ruth Burdette – Chief Fiscal Officer
Nicole Pritchett - E/R Specialist II	Paula Lang - Unit Support Worker
Vicki Pugh - E/R Specialist II	Amanda Sutphin - Unit Support Worker
Brenda Robinson - E/R Specialist II	
Karen Schaad - E/R Specialist II	Maintenance
Jan Stollar - E/R Specialist II	Chuck Wise – Labor Crew Leader
Jennie Strickler - Unit Support Worker	
Lisa Terry - E/R Specialist II	Social Services
Tammy Wagner - E/R Specialist II	Kelly Bauerbach – Supervisor
Lynn Wallace - E/R Specialist II	Deanna Green - Social Services Worker
Trish Ward - E/R Specialist II	Terri Long - Social Services Worker
	Victoria Masters - Unit Support Worker
	Anita Vaughan - Social Services Worker